

MANAGING DIRECTOR OF GRAND SURMA SECURITY SERVICES LTD



As a Managing Director of **Grand Surma Security Services Ltd.**, I am personally dedicated to serve our clients and our employees through dynamic & committed management and leadership. I am proud to say that Grand Surma Security Services Ltd. employs **over 300 professional guards** & we serve a distinguished member of clients Bank/Financial Organization, Hospitals etc. We take a partnering approach to serve our clients & in return, they value and appreciate the contributions of our effort to make their operations smooth

and comfortable.

Having been involved in supplying quality security guarding services for **over 08 years**, we understand and are used to solve all aspects of client's security guarding needs. The employees and management of **Grand Surma Security Services Ltd.** remain deeply committed to the principles on which the company was founded integrity, Reliability and professionalism.



SHORT DESCRIPTION OF MANAGEMENT

Monir Khan	-	Managing Director
Lt Commander DK Borua (Retd)	-	Executive Director
Md Abdur Rahman (Retd)	-	GM (Ops)
Md Abdul Kader (Retd)	-	AGM (Ops)
Mohamad Shah Amran(Retd)	-	AGM (Ops)
Md Zakir Hossain (Retd)	-	Sr Manager HR & Admin
Md Saiful Islam (Retd)	-	Manager Ops and Training
Md Emdadur Rahman	-	Manager Marketing
Md Raihan Uddin Sumon	-	Manager Accounts
Md Rokhunozzaman Rokhon	-	Field Incharge (Sylhet Zone)

INTRODUCTION OF GRAND SURMA SECURITY SERVICES LTD

GRAND SURMA SECURITY SERVICES LTD is one of the renowned security service provider company in Bangladesh. It provides absolute long/abbreviate appellation security and logistic account solutions to the clients, appropriately affair the growing security needs of our nation. Over the past few years it has achieved phenomenal growth in the private security sector. Our security professionals are specially trained to handle your security needs, be it uniformed or plain clothed, armed or unarmed.

Currently we have a nationwide network covering 8 divisions and 64 districts with our experienced manpower. Head office of the company located in **House- 41 (Ground Floor) Road-13 Block- B Shahjalaj Uposhahar-Sylhet-3100**

ABOUT US

Grand Surma Security Services Ltd is one of the top security service providers in Bangladesh. It provides comprehensive security and logistic service solutions to the growing security needs of the country.

Grand Surma Security Services Ltd protects homes, workplaces financial establishments and society. We offer a comprehensive range of security services to help the people as well as the society and address their security needs in a convenient and cost effective manner.

Grand Surma Security Services Ltd commenced its long and arduous service since 16 November 2025 under the capable leadership of ex-military officers and others who served diligently to bring the company to a standard that made room for it to complete with the established companies of the security industry. And since then the company has been able to register a meteoric growth. Thanks to all ranks of the company for their unremitting effort. Currently it has a competent retinue of the officers and man who are ever ready to improve upon their own performance.

Grand Surma Security Services Ltd continues to develop leading-edge security solutions by putting professionalism, experience, reliability and integrity as its service inspiration. With its strong philosophy of service excellence, Grand Surma Security Services Ltd has become a trusted name in the security industry for security solutions that are efficient, practical and affordable. We are also resolute to expand our services beyond Bangladesh to participate in Global Security Network

OUR OBJECTIVES

- To set an accepted of commitment, adequacy and credibility.
- To accouter the close with avant-garde technology and accoutrement to accommodated all kinds of emergency and added aegis situations.
- To conduct regular market survey, identify and meet the clients security needs.
- To be able to conduct detail security survey prior to deployments.
- To maintain a minimum reserve workforce to meet any contingencies.
- To provide trained personnel in meeting clients logistics requirements
- To conduct efficient management for smooth operational activities

OUR CORE BELIEFS

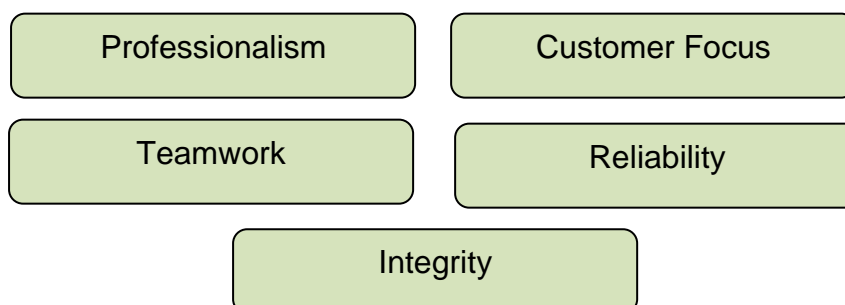
Vision

To excel as the trusted and accomplished enactment in accouterment aegis to all our civic and all-around clients.

Mission

To adapt and accomplish able aegis adjustment for all civic and all-embracing audience with a appearance to acclamation abeyant aegis risks and threats as specified.

Values:



OUR RANGE OF SERVICES

- | | |
|--|----------------------------------|
| (1) Security Guards Male and Female | (2) Security Supervisor |
| (3) Security Guard with Metal Detector | (4) Security Inspector |
| (5) Body Guards | (6) Arm Guards |
| (7) Cleaner | (8) Security officer |
| (9) Caretaker | (10) Traffic Controlling |
| (11) Office Peon | (12) All Stationary Items Supply |
| (13) Maintenance Work | (14) Bricks and Sands Supply |

SURVEY OF LOCATION

It is of paramount importance to carry out a survey of the premises before accepting the responsibility to deploy security guards. The survey shall focus inter alia on threat and other weakness of the premises. The survey shall also suggest type of security required at that location. A copy of the survey shall be given to the customer for his evaluation. The survey helps the dealing officer to take decision as to what type of guards/Supervisor to be detailed at that location.

OUR GUARDING SERVICES

- Highly trained and smartly uniformed Security Guard and Armed Guards to provide service.
- Gate/Entrance control-movement of visitors, staff, vehicle and material.
- Reception-Screening and guiding visitors and clients.
- Patrol-Carried out in intervals to prevent any loss of property and any infiltration.
- Response function-trained to respond to emergencies arising out of fire and any other incident.

OUR SERVICE QUALITY

The training session for the new recruited guards is 3-7-15-21 days. The training is based according to the firm's training manual and it's conducted by high ranking ex-military officers. Ex-military recruits are trained to be supervisors, inspectors and operational managers. All the recruits are subject to education, age, physical and mental fitness with a clean background and undergo with security training that includes Guarding skills, Search procedure, Self defense fire control and prevention, First Aid, Traffic System and VIP/Executive escort.

OUR SELECTION PROCESS

Category	Security Supervisor	Security Guard
Height	5' 5" (Minimum)	5' 5" (Minimum)
Weight	55 Kg (Minimum)	55 Kg (Minimum)
Age	Above 30 Years	18 - 45 Years
Education	SSC (Minimum)	Literate
Training	Well Trained	Well Trained
Others	Special instruction from Client (If Any)	

Once the selection process is completed, the recruited personnel are sent to our training centers. We are maintaining two training establishments; one co-located with our Operational Headquarters and the other is located in the suburb of Dhaka to train our personnel more thoroughly.

OUR TRAINING PROCESS

The training session for the new recruited guards is 3-7-15-21 days. The training is based according to the firm's training manual and it's conducted by high ranking ex-military officers. Ex-military recruits are trained to be supervisors, inspectors and operational managers. All the recruits are subjected to education, age, physical and mental fitness with a clean background and undergo with security training that includes Guarding skills, Search procedure, Self defense fire control and prevention, First Aid, Traffic System and VIP/Executive escort.

OUR SUPERVISION & MONITORING SERVICE

The Company has a group of experienced management staff, Professional supervision and security personnel. Our management is constantly checking and keeping regular communication with the guard post. Control Room with a staff on twenty-four hours duty is available for assistance to both clients and guards.

We have five tiers of supervision system. Supervision is enforced basically by

- (a) Supervisor,
- (b) Area Supervisor
- (c) Operation Officer
- (d) Manager (Operation)
- (e) General Manager (Operation).

We have 'stand-by' reserve force to meet any unforeseen situation. Besides, we have also day/night supervisory system.

OUR 24 HOURS CONTROL ROOM

To provide effective and satisfactory services to our customers we have well established "Operational Control Room" which remains open for 24 hours during and after working days including holidays. The Control Room is manned by well-experienced officer to address customer's complaint. The Control Room is also backed by one full time vehicle, wireless communication sets, mobile set and the landline telephones. Following are the numbers to reach Control Room at any moment.

OUR SECURITY GUARD'S/SUPERVISOR'S/ GUN MAN UNIFORM

Black Shoes, Boot DMS, Black Trousers, Sky blue Shirt with Logo, Lanyard with Whistle, Cap with company Logo, Appellate, colored Identity Card with personal ID Number.

OUR CLEANING SERVICES

We are experienced in providing a first-class facilities cleaning service which is engineered to keep pace with fast moving human environments. So whatever type of environment or facility you manage, contact us to discuss your specifications and we will advise you on how we would approach and address your cleaning needs.

Our service is designed to be a complete and effective solution, tailored to meet the demands of each specific customer site. We can provide complete integrated cleaning services with professionally trained teams who use latest equipment and work to the highest international standards. Grand Surma Security Cleaning uses only approved environmentally-safe cleaning products.

We believe you'll see a more personal approach, meaning greater commitment and flexibility, along with shorter lines of communication to our management. It's often these details that make the difference.

MESSENGER/PEON/TEA BOY

Grand Surma Security Services Ltd has also provision for supplying Messenger/Peon and Tea boy to Garments Industries, Multinational Companies and Corporate Houses. Before placement they are given sufficient training on manners & etiquettes and post orientation so that they can perform well with confidence.

FIRE FIGHTING

In order to understand how fire extinguishers work, you first need to know a little about combustion. Unfortunately, it is impossible in this short introduction to completely describe all the complex chemical and physical reactions that take place during a fire. However this page will attempt to introduce the fundamental theories of fire and explosion.

For many years the concept of fire was symbolized by the Triangle of Combustion and represented, fuel, heat, and oxygen. Further fire research determined that a fourth element, a chemical chain reaction, was a necessary component of fire. The fire triangle was changed to a fire tetrahedron to reflect this fourth element. A tetrahedron can be described as a pyramid which is a solid having four plane faces. Essentially all four elements must be present for fire to occur, fuel, heat, oxygen, and a chemical chain reaction. Removal of any one of these essential elements will result in the fire being extinguished.

The four elements are oxygen to sustain combustion, sufficient heat to raise the material to its ignition temperature, fuel or combustible material and subsequently an exothermic chemical chain reaction in the material. Each of the four sides of the fire tetrahedron symbolize the Fuel, Heat, Oxygen and Chemical Chain Reaction. Fire extinguishers put out a fire by taking away one or more elements of the fire tetrahedron.

A DEFINITION OF FIRE

One generally accepted definition of combustion or fire, is a process involving rapid oxidation at elevated temperatures accompanied by the evolution of heated gaseous products of combustion, and the emission of visible and invisible radiation. Oxidation occurs all around us in the form of rust on metal surfaces, and in our bodies by metabolizing the food we eat. However, the key word that sets combustion apart from other forms of oxidation is the word "rapid".

The combustion process is usually associated with the oxidation of a fuel in the presence of oxygen with the emission of heat and light. Oxidation, in the strict chemical sense, means the loss of electrons. For an oxidation reaction to occur, a reducing agent (the fuel), and an oxidizing agent (oxygen) must be present. As heat is added, the ignition source, the fuel molecules and oxygen molecules gain energy and become active. This molecular energy is transferred to other fuel and oxygen molecules which creates a chain reaction. A reaction takes place where the fuel loses electrons and the oxygen gains electrons. This exothermic electron transfer emits heat and/or light. If the fire is in a fireplace or furnace we refer to this process as a controlled fire, and if it's a building on fire we refer to this process as a uncontrolled fire.

THE COMBUSTION MODES

The combustion process occurs in two modes:

- The flaming
- The non flaming, smoldering or glowing embers.

For the flaming mode it is necessary for solid and liquid fuels to be vaporized. The solid fuel vapors are thermally driven off, or distilled and the liquid fuel vapors evaporated. It is this volatile vapor from the solid or liquid fuels that we see actually burning in the flaming mode. This gas or vapor production, emitted from the fuel is referred to as pyrolysis. Once a flame has been established, heat transfer from the flame to the fuel surface continues to drive off more volatile gases and perpetuates the combustion process. Continued burning in the flaming mode requires a high burning rate, and the heat loss associated with transfer of heat from the flame area by conduction, convection, and radiation must be less than the energy output of the fire. If the heat loss is greater than the energy output of the fire the fire will extinguish.

Both modes, flaming and non flaming surface modes, can occur singly, or in combination. Flammable liquids and gases only burn in the flaming mode. Wood, straw, and coal are examples where both modes may exist simultaneously. Flaming combustion can occur in the following forms:

- Premixed flames where the fuel and oxygen are mixed prior to ignition. For example the flame on a Bunsen burner, gas stove, or propane torch.

Diffusion flames, more common, where the fuel and oxygen are initially separate but burn in the region where they mix, like a burning of a pool of flammable liquid or the burning of a log.

OUR COMMITMENT

On behalf of GRAND SURMA SECURITY SERVICES LTD, we thank you for affording us the opportunity to communicate and for the interest shown in our origination. We are committed toward service excellence in an ever trying and difficult economic environment. Success relies on service delivery on both counts and in so doing; we respect our partners and treat others as we would like to be treated.

CLIENT'S LIST

Grand Surma Security Services Ltd. is experienced of saving well reputed at Sylhet, especially, Sami Government , Hospital, Clinic, Garments Industry, Bank, School, College, Multinational Co, Pharmaceuticals and other organaizations:

1	Fiza & Co. (PVT.) Ltd. Sylhet Area
2	RDRS Bangladesh Sreemangal, Moulvi Bazar
3	Hotel Crown Park Ltd Kumarpara, Sylhet
4	Rupyan Mubashwir Palace Shibganj, Sylhet
5	Bengal Meat Sylhet Area
6	Rise Standard Fasion Ltd Kumarpara, Sylhet
7	Zenith Engineers & Architects Kumarpara, Sylhet
8	Akrs Eidga view, Shahi Eidgha, Sylhet
9	Elite Motors Bagh Bari, Sylhet
10	Britannia Samana Amberkhana, Sylhet
11	Freedom General Hospital Airport Road, Amborkana, Sylhet
12	Abdul Bari Mansion Airport Road, Amborkana, Sylhet
13	Bandhunibash Kashtoghar, Sylhet
14	Construction Design Engineers Ltd Mohakhali Dhaka- 1206
15	Mummy's House Uposahar Sylhet
16	Jayson Pharmaceuticals ltd Nowab Road , Sylhet
17	Rangs Electronics ltd Uposhor , Sylhet
18	M Jamal And Company Limited Osmani Medical, Sylhet

19	M Jamal And Company Limited Shahjalal University, Sylhet
20	M Jamal And Company Limited Dirai, Sunamganj
21	M Jamal And Company Limited Pagla Pir Road, Rangpur
22	M Jamal And Company Limited Gorashal, Narshingdi
23	Forid Monzil Shekhghat, Sylhet.
24	Paradise Home Nowa para, Sylhet

IMPORTANCE OF SECURITY

To-day, like anywhere else in the world security of men and material has become an issue of grave concern for Bangladesh. Every day, we hear about rise of heist, extortion, hijacking, carjacking and murder. It is hardly possible for Govt. to provide security to every citizen with means or all those that deal in cash or costly material. At the same time unskilled men can hardly protect costly assets or cash. People in Bangladesh are quite sensitive about outsourcing security protection/coverage thinking that this project is not cost effective. On the contrary it is believed that there could be no cost effective project other than establishing security umbrella which will assuredly protect asset or cash at an incredibility low cost compared to the values of the assets assigned for protection. In recent years need to feel secure at homes, offices, factories or while on the move is being seriously felt. This has positively resulted into a trend to engage trained security personnel to protect none's asset and cash. Our business houses had been shy in the past to hire guards and generally engaged their house hold people to perform this job.

The fact has established that in most cases the household people are ill-motivated, barely trained and lack commitment to act as efficiently as was wanted causing huge drainage of owner's assets and fund. Today our society is more concern and conscious of own security and started engaging trained professionals. This has given fillip to the growth of security industry. Currently, more and more people are toying with the possibility of outsourcing security. Security industry has witnessed a phenomenal growth over the last decade and it is on the upswing.

OUR CONTACTS

Contact Us

Mobile: +88 01743-999314
+88 01743-999367

Hotline: +88 01911-030424
E-mail: grandsurma25@gmail.com

Our Head Office

GRAND SURMA SECURITY SERVICES LTD
House- 41 (Ground Floor) Road-13 Block- B
Shahjalaj Uposhahar-Sylhet-3100

GRAND SURMA SECURITY SERVICES LTD
House- 41(Ground Floor)Road-13 Block- B
Shahjalaj Uposhahar-Sylhet-3100
Mobile: 01911030424, 0174399314,

THANK YOU

We would welcome the opportunity to meet with you and discuss your security needs. We shall also be pleased to contact a free of charge security survey of your premises and submit a report together with our proposal if you desire.

Thank You



সিলেট সিটি কর্পোরেশন
ওয়েবসাইট: www.scc.gov.bd



ট্রেড লাইসেন্স



লাইসেন্স ইস্যুর বিবরণ

ইস্যুর তারিখ: ০৭-০১-২০২৬

ইস্যুর সময়: ১১:৩০ এএম

ট্রেড লাইসেন্স নং: ১২৩০০৪৯০৬৬

স্থানীয় সরকার (সিটি কর্পোরেশন) আইন, ২০০৯ (২০০৯ সনের ৬০নং আইন) এর ধারা ৮৪-তে প্রদত্ত ক্ষমতাবলে সরকার প্রণীত আদর্শ কর তফসিল, ২০১৬ এর ১০ নং অনুচ্ছেদ অনুযায়ী ব্যবসা, বৃত্তি, পেশা বা শিল্প প্রতিষ্ঠানের উপর আরোপিত কর আদায়ের লক্ষ্যে নির্ধারিত শর্তে নিম্নবর্ণিত ব্যক্তি/ প্রতিষ্ঠানের অনুকূলে এই ট্রেড লাইসেন্সটি ইস্যু করা হলো:

- ১। ব্যবসা প্রতিষ্ঠানের নাম: গ্র্যান্ড সুরমা সিকিউরিটি সার্ভিসেস লিঃ
- ২। মালিক/স্বত্বাধিকারীর নাম: মনির খাঁন
- ৩। মাতার নাম: ফুল বানু
- ৪। পিতার নাম: ইব্রাহীম খাঁন
- ৫। স্পাউজের নাম (প্রযোজ্য ক্ষেত্রে):
- ৬। ব্যবসার প্রকৃতি (একক/মৌখ/অন্যান্য): কোম্পানী
- ৭। ব্যবসায়ের ধরন: সিকিউরিটি সার্ভিস, ইনডেস্টেং এন্ড কমিশন এজেন্ট/ নিলাম ক্রয়/ বিক্রয়/ মার্কেটিং, আউট সোসিং জনবল সরবরাহ প্রতিষ্ঠান
- ৮। ব্যবসা প্রতিষ্ঠানের ঠিকানা: বাসা নং-৪১, নিচতলা, রোড নং-১৩, ব্লক-বি, শাহজালাল উপশহর, সিলেট।
- ৯। (ক) অঞ্চল (প্রযোজ্য ক্ষেত্রে): (খ) ওয়ার্ড নং: ২২
- ১০। (ক) জন্ম নিবন্ধন/এনআইডি/পাসপোর্ট নং: ৪১৮৮১৬০৮৭৫ (গ) বিআইএন:
(খ) টিআইএন: (ঙ) ইমেইল:
(ঘ) টেলিফোন/মোবাইল নং: ০১৭৪৪৭৪১৮৬২
- ১১। (ক) অর্থ বছর: ২০২৫-২০২৬ (খ) ব্যবসা শুরু তারিখ: ২৪-১১-২০২৫
- ১২। মালিক/স্বত্বাধিকারীর বর্তমান ঠিকানা
হোল্ডিং নং:
রোড নং:
গ্রাম/মহল্লা: কুচাই কদমতলী, দক্ষিণ সুরমা, সিলেট।
ডাকঘর:
পোস্ট কোড:
উপজেলা/থানা:
জেলা:
বিভাগ:
দেশ:
সাইনবোর্ড (পরিচিতিমূলক): ৬৪০
আয়কর/উৎসে কর: ০
ভ্যাট: ৩৩০
সার্ভিস চার্জ: ১০০
- ১৩। আদর্শ কর তফসিল, ২০১৬ এর ক্রমিক নং:
- ১৪। ট্রেড লাইসেন্স ফি (নতুন)
নতুন: ২০০০
নবায়ন:
বকেয়া: ০
সারচার্জ: ০
সংশোধন ফি: ২০০

সর্বমোট: ৩২৭০ টাকা

অত্র ট্রেড লাইসেন্স এর মেয়াদ: ৩০-০৬-২০২৬ পর্যন্ত


রুব্বেল আহমদ
লাইসেন্স কর্মকর্তা
সিলেট সিটি কর্পোরেশন


বিশ্বজিত দেব
প্রধান রাজস্ব কর্মকর্তা
সিলেট সিটি কর্পোরেশন

এই ট্রেড লাইসেন্সটি <https://tradelicence.scc.gov.bd> ওয়েবসাইটে যাচাই করা যাবে। ট্রেড লাইসেন্স এর শর্তাবলি অপর পৃষ্ঠায় দ্রষ্টব্য।



Certificate of Incorporation (under Act XVIII of 1994)

No. C-206298/2025

*I hereby certify that **GRAND SURMA SECURITY SERVICES LTD.** is this day incorporated under the Companies Act (Act XVIII) of 1994 and that the Company is Limited.*

*Given under my hand at **Dhaka** this **Sixteenth** day of **November two thousand and twenty-five**.*

*By order of
Registrar*

*Assistant Registrar
Registrar of Joint Stock Companies & Firms
Bangladesh*



N.B. This certificate is digitally signed. Please find the soft copy to verify the signature.

THE COMPANIES ACT, 1994
(ACT XVIII OF 1994)

A PRIVATE COMPANY LIMITED BY SHARES

MEMORANDUM

&

ARTICLES OF ASSOCIATION

OF

**GRAND SURMA SECURITY
SERVICES LTD.**



This document is digitally signed. Please find the soft copy to verify the signature.



Government of the People's Republic of Bangladesh

National Board of Revenue

Taxpayer's Identification Number (TIN) Certificate

TIN : 143449552529

This is to Certify that **GRAND SURMA SECURITY SERVICES LTD.** is a Registered Taxpayer of National Board of Revenue under the jurisdiction of **Taxes Circle-002 (Companies)** , Taxes Zone **Sylhet**.

Taxpayer's Particulars :

- 1) Name : **GRAND SURMA SECURITY SERVICES LTD.**
- 2) Registered Address/Permanent Address : **Vill.- Purba Joypur, P.O- Satiajuri, Bahubal, Habiganj, Bangladesh**
- 3) Current Address : **Vill.- Kuchai, P.O- Kadamtali, Dakshin Surma, Sylhet**
- 4) Previous TIN : **Not Applicable**
- 5) Status : **Company**

Date : November 25, 2025

Please Note:

1. A Taxpayer is liable to file the Return of Income under section 166 of the Income Tax Act, 2023.
2. Failure to file Return of Income under Section 166 is liable to-
 - (a) Penalty under section 266; and
 - (b) Prosecution under section 311 of the Income Tax Act, 2023.



Deputy Commissioner of Taxes
Taxes Circle-002 (Companies)
Taxes Zone Sylhet
Address : Kar Bhaban, 131 Burhan Uddin
Road, Mendibag, Sylhet. Phone : 0821-713299

N. B: This is a system generated certificate and requires no manual signature.



**Government of the People's Republic of Bangladesh
National Board of Revenue**

Mushak-2.3

Customs, Excise and VAT Commissionerate, Sylhet
Sylhet Division

Value Added Tax Registration Certificate

This is to certify that the person whose details are given below is registered under Value Added Tax and Supplementary Duty Act, 2012 (Act No. 47 of 2012)

BIN : 009026713-0701

Name of the Entity : GRAND SURMA SECURITY SERVICES LTD.
Trading Brand Name : GRAND SURMA SECURITY SERVICES LTD.
Old BIN : N/A
e-TIN : 143449552529
Address : House No:-41, (Ground Floor), Road No:-13, Block-B,
Shahjalal Uposhahar; Shahporan PS; Sylhet-3100;
Bangladesh
Issue Date : 08/03/2026
Effective Date : 03/2026
Type of Ownership : Private Limited
Major Area of Economic Activity : Services, Security Services



This is a system generated certificate and doesn't require any signature

Training Activities



Seating Class



Training Running by an Instructor



Car Checking



Security Guard on Duty British American Tobacco Company, at Paniumda, Sylhet



Security Guard on Duty British American Tobacco Company Distributor Office, at Akhalia, Sylhet



Fire Fighting Instrument



Fire Fighting

